



IMPORTANT REMINDERS

1. **Set cans out early:** Please have your can(s) out the night before or by **6:30 AM** on pickup day.
2. **Keep cans spaced apart:** If you have more than one can, place them at least **6 feet apart** at the curb, or put one on each corner of your driveway. Our Automated Side Load trucks need this space so the arm does not hit or tip over another can. Please also keep cans **6–10 feet away** from mailboxes, telephone poles, basketball hoops, and similar obstacles.
3. **Use the same container location each week:** If you have house pickup service for cans or dumpsters, please keep the container in the same accessible place every week. Moving it around costs drivers extra time. Keep at least **4 feet clear** on each side, with no vehicles or obstructions nearby.
4. **Maintain your driveway for pickup:** If you have house pickup service, please make sure your driveway is cleared of snow and not overly muddy on pickup day. If the truck cannot safely access your driveway, service may be skipped that week.
5. **Trim trees along the driveway:** For house pickup service, please trim trees back vertically along the driveway edges. Narrow driveways may need extra clearance. This helps prevent damage to truck mirrors and exhaust stacks.
6. **Face openings toward the street or alley:** Please place cans with the opening facing the street or alley. This allows the truck's automatic arm to collect and dump the can properly. The lid arrows can help with placement.
7. **Do not overfill or pack cans tightly:** All garbage and recycling should fit loosely inside the can with the lid closed. Packed or overfilled cans may not dump completely, may cause litter, and may be subject to an additional fee.
8. **Recycling Service:** If you use our recycling service, we are now dropping off recycling with a non-profit in the Twin Cities. Please visit our website: <https://vandisposal.com/waste-management/> and click “**View Recycling Guidelines**” for acceptable materials and proper handling instructions.

Thank you all so much for your patronage, support, and assistance.

The Van Disposal Team

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Mon - Thurs 7:30 AM - 4 PM | Fri 8 AM - 12 PM